



## FOR IMMEDIATE RELEASE

Cobb County Tax Commissioner's Office

March 17, 2020

Contact: Sheri Boddie

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### **Cobb County Tax Commissioner's Offices Closed to the Public Until Further Notice**

Marietta, GA – Due to the latest public health guidelines regarding the spread of the COVID-19 virus and rapidly changing protocols as issued by the World Health Organization (WHO) and the Center for Disease Control and Prevention (CDC), effective Wednesday, March 18, all **Cobb County Tax Commissioner's Offices will be closed to the public until further notice.**

The Tax Commissioner's leadership team is currently working to evaluate the best way to serve Cobb County residents. "Right now, our top priority is ensuring we are doing our part in protecting the public and our employees," said Tax Commissioner Carla Jackson. "We are following the recommendations for social distancing and adjusting the working hours of employees as deemed necessary."

Effective Wednesday, March 18, motor vehicle related penalties will be postponed and/or waived until the following business day when normal operations are resumed.

Although we will be unable to complete in-person services, our staff will be diligently working to cover phones, mail and drop box transactions. Residents are urged to visit [www.cobbtax.org](http://www.cobbtax.org) where they can complete many motor vehicle services online. This includes:

- Renew vehicle registration
- Replace registration
- Cancel registration
- Change address
- Pay insurance fines
- Register a vehicle that does not require a title

Duplicate receipts for all motor vehicle transactions can be printed online. Residents may also renew vehicle registrations and receive tag decals at one of the self-service tag kiosks throughout the state. For Kroger tag kiosks, please check their website at [www.kroger.com](http://www.kroger.com) for the most current store hours.



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For those looking to submit a property tax payment, the following methods can be used:

- Online at [cobbtax.org](http://cobbtax.org) via e-check, debit or credit card (processing fees apply)
- Automated system by phone at 1-866-PAY-COBB (1-866-729-2622) (processing fees apply, depending on payment selection)
- Mail to P.O. Box 100127, Marietta, GA 30061
- Drop boxes at the Whitlock Avenue location and the South Cobb Government Service Center

For mobile homes transactions:

- Drop boxes at the Whitlock Avenue location and the South Cobb Government Service Center; all transactions must be in an envelope and no cash payments accepted
- Mail to P.O. Box 100127, Marietta, GA 30061

Duplicate receipts for any property tax transactions can be mailed or emailed. A current email address is strongly encouraged to utilize this option. Basic homestead applications and other property tax forms can also be completed online at [www.cobbtax.org](http://www.cobbtax.org) under the "Property Tax Forms" section of the website.

Please follow @CobbTax on Facebook and Twitter for the latest updates.

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*The Cobb County Tax Commissioner Carla Jackson is a constitutionally-elected official responsible for billing, collecting and disbursing personal and property taxes and administering homestead exemptions. Serving also as an agent for the state of Georgia, the tax commissioner registers and titles motor vehicles and disburses associated revenue. For more information on the Cobb County Tax Commissioner's Office, go to [www.cobbtax.org](http://www.cobbtax.org).*